



## Telliris Attend™ Small Business Series

*Designed to be perfect for smaller workgroups*

The Small Business Series offers many of the features and benefits of our enterprise model at a price that fits the budget of smaller organizations.

## The Same Applications as Enterprise

- All the same applications are available as the Enterprise Series.
- In fact the system runs the exact same program code as the Enterprise Series. You get almost all the same features, in a system sized right for a smaller workgroup.
- Please note, although every application is available, certain functions are limited due to the use of analog phone lines.

## Server Class Hardware

- **No Corners Cut:**  
Like the Enterprise Series, this models hardware architecture is designed for telecommunications with 24x7 continuous operation. It is rack-mounted and manufactured in the same facility as the Enterprise Series.
- **Value Leader Design:**  
Due to lower demand on computing resources, lower performance components can be used. The Small Business Series has either 4 or 8 phone lines, well below the Enterprise Series 192 lines. Unlike the Enterprise Series, it is a non-redundant design.

## Time and Attendance Integration

- **100% Pre-integration Coverage:**  
All the time and attendance / workforce management software packages handled by the Enterprise Series are handled by the Small Business Series.
- **Multi-location Scenario:**  
The Small Business Series is appropriate for even large enterprise users. If you need to deploy a number of systems throughout various facilities, such as to handle calls local to each facility, the Small Business Series is an ideal solution. They act the same as multiple Enterprise Series systems. The time and attendance system communicates with the multiple SBS systems with unlimited scalability just like the enterprise model.

## Data Collection Modes

Telliris Attend is pre-integrated with time and attendance / workforce management software systems. The data collection method is designed and implemented specific to each of our time and attendance software partners. The result is fully automated and reliable communication between the systems.

- **Online:** Transactions are updated in the time and attendance system immediately. Many Telliris Attend systems are pre-integrated using this mode.
- **Offline:** Data between systems is transferred on a periodic basis. All Telliris Attend systems have an on-board MS-SQL Server database. In this mode, the time and attendance system treats Telliris Attend like a clock server.
- **Stand alone:** If the connection between systems is out-of-service Telliris Attend continues operating as usual. Once the time and attendance system is available, transactions since the last transfer are transmitted.

## Telecommunications Interface

- Analog—Industry Standard Loop Start

## PBX Interface

For environments where employees use the system "on site" such as on a campus, the system can be configured to connect directly to the PBX using standard analog extensions. Telliris Attend SBS uses the same type phone line as an ordinary phone, fax machine, or modem. Every PBX has them.



## Data Communication

Telliris Attend is integrated with the time and attendance / workforce management system using each time and attendance / workforce management partners preferred method.

- Flat File
- Time and Attendance API Library
- Web Services
- XML

## Field Serviceable and Upgradeable

The system can be serviced in the field and remotely

- **Upgradeable Line Capacity:** As a workforce grows, the system capacity can be expanded from 4 to 8 lines.

## System Administration

Remote Monitoring & Administration

- **Monitoring:** During operation, the system logs data which can be accessed remotely. The data ranges from voltages, temperatures, and hardware errors, through O/S, database and application health.
- **Administration:** The system is fully supported and maintained via remote access. Periodic maintenance is needed infrequently. The system requires no active administration.

## System Platform

- 19" 1U Rack Mount Form Factor
- Intel Pentium IV™ 3.0 GHz
- 120GB Serial ATA Disk Storage
- Intel Dialogic® Analog Line Cards
- Intel Pro/1000 MT Ethernet
- 250 Watt Power Supply
- 512MB RAM with Error Correction Code
- Quad Cooling Fans
- Windows™ Operating System
- 4 or 8 Lines Per Chassis